



Unit D,
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Terms & Conditions

If you accept our quotation, we will assume that you have read and understood the following document and you are happy to proceed.

Please ask any questions regarding this document.

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Owing to the nature of the processes of the work involved it is often a requirement to have access at anti-social hours, late finishes, weekends etc., and we accordingly would need maintenance staff to be in a position to allow us this access.

It is essential that the client or the operator is able to provide at least 4 air interchanges per hour in order to facilitate the drying of the specialist floor seals applied and also provide an ambient background temperature of at least 16°.

It is essential that adequate lux levels be supplied as the finishing processes involved require full illumination.

As a finishing trade our specialist equipment is designed to run on a 240 V electrical supply. Accordingly, should this not be the case then we would need prior notice from those responsible to assess the feasibility of the project

In the eventuality that against the manufacturer's recommendations a maintainer product or polish has been applied to the surface then an extra and additional procedure would have to take place to strip the surface of this material.

Should a site inspection not have been made on this occasion and it was therefore found that there is predominantly taped floor lines to the surface then this would attract an extra charge owing to the processes involved in their removal.

In the unlikely event that no confirmation has been received as regards the exact requirement for games lines and there is no person in authority on site to give this information then we will lay down the lines to the existing specification.

It is an essential area of our working practices that we, as contractors, have sole and unencumbered access to the work area. It is very important that neither staff nor customers have access to these areas as contamination would inevitably follow. The specialist seals used take approximately 3 hours to dry between coats. Once the final coat has been applied we would recommend ideally overnight drying/curing unless otherwise a suitable alternative is arranged. Again ideally furniture should not be replaced onto the floor surface for up to 48 hours after the final coat of seal is applied. We cannot offer any forms of warranty to our refurbishment work should the manufacturers recommendations as regards curing/drying times not be observed. The floor needs a minimum of a 24 hour period before it is subject to light activity and cannot be guaranteed against abuse.

It is usual practice for contracts involving large installations for there to be a series of stage payments agreed.

All processes and materials used comply with current health and safety regulations.

All prices quoted are subject to final measurement.

Please arrange for all smoke detectors in the hall to be either turned off or covered during the refurbishment.

When using heavy duty sanding equipment we must have adequate electric supply or otherwise with less than our requirement of sanding machines the job could be extended with the inevitable cost implications.

The area to be worked upon would need to be totally clear of all equipment.

All floor seals applied for sports usage comply with BS EN14904.
Please inform us should the ventilation be automatically controlled.
Method statements and risk assessments available on request.
E. & O. E.

Payment Terms

A 30% Deposit is required to secure all bookings. This is nonrefundable if you cancel your booking.

On completion of works, we will issue you with an invoice via email. Our payment terms will be 14 days from the date of invoice.

Please make prompt payment of the full amount of your invoice to avoid any further charges. We have the right to add 8% interest per day that this invoice remains unpaid.

You can make payment via BACS using the account details provided on your invoice

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